

BLAIR DEERING, MCP, ITILv3

SUMMARY

An experienced IT Technologist with over 30 years of experience, including Systems Administration, network and desktop procurement and support. (Now retired).

HIGHLIGHTS

- Network Support Analysis/multi-platform OS support Windows 9x/XP/Vista/NT/2000/2003/2008.
- Setting up and maintaining DHCP/DDNS Servers, Exchange Servers, Print Servers, Web Servers, SQL Servers, PXE Servers, VMWare Servers, Linux Servers, SMS Server, SUS Server and MOM Server.
- Configuring and troubleshooting issues with remote connectivity such as VPN, wireless, dial-in and web based access.
- Facilitating, purchasing and maintaining of Windows desktop and laptop systems.
- Setting up new PC's and laptops using and maintaining Symantec Drive Image PXE Server, Linux PartImage Server and UDPCast.
- Creating and managing User accounts and security authorization in Active Directory.
- Designing, developing and maintaining databases for inventory tracking, purchasing and system backups.
- Tier 1 and 2 Helpdesk support for software and networking issues including all MS Office products, Exchange/Outlook email, Track-It!, Remedy, ERP, CheckPoint and Sonicwall firewall, Cisco Vlan networking and connectivity, file space management and backup/restore issues.

PROFESSIONAL EMPLOYMENT HISTORY

GREAT VICTORIA SCHOOL DISTRICT 61

January 2009 to December 2018

School Technologist

- Managed School Servers, maintained, upgraded, imaged and monitored PC's in 3 schools.
- Trained peers and staff with school based software.
- Assisted in design and deployment of District wide network upgrade. Sourced out and, implemented system monitoring software (NetControl 2) for controlling and managing PC's in a school environment.
- Provided documentation and training for staff and peers in the use of NetControl 2.
- Assisted in the design, preparations and roll-out of a redesigned network system with a consistent PC image on all systems District wide.

HAYES FOREST SERVICES LIMITED, DUNCAN, BC

September 26, 2006 to August 31, 2008

IT, Systems Administrator

- Ran corporate Help Desk System, upgraded Help Desk tracking system
- Managed all employee hardware/software.
- Managed accounts in Active Directory, Exchange Server, SQL Databases, Citrix, Great Plains, ReqLogic, DataStream, Genus, BCEid.

- Maintained printers and print services.
- Set up and provided training for Office 2007 roll-out
- Controlled User experience through Group Policy and Citrix Web Interface.

DND CFB COMOX, COMOX, BC

March 1, 2006 to July 28, 2006

Computer Specialist, WTIS /CMS

- Updated the Ghost Imaging Server and trained others on its use.
- Redesigned the Software Tracking database.
- Assisted in the deployment of new equipment and disposal of replaced equipment.

TLD IT SPECIALISTS, VANCOUVER, BC

January 29, 2005 to December 31, 2005

IT, Systems Administration Contractor

- Contracted out to CHC Helicopter Corporation to assist in organizing their IT and Helpdesk infrastructure.
- Assisted in day-to-day tier 1 issues and upgrading of all CHC computer systems.
- Designed systems information and tracking database for CHC Helicopters.
- Pre-configured/diagnosed/repaired Server and PC systems in the TLD Service Department
- Assisted in the complete systems upgrades for CHC Helicopters
- Server and PC pre-configuration, diagnostics and repairs in TLD's Service Department

MDSI MOBILE DATA SOLUTIONS INC., VANCOUVER, BC

January 26, 1998 to October 2004

ITS, Systems Administrator, PC Operations

- Responsible for purchasing, setting up, maintaining, troubleshooting and distributing Windows based desktop and laptop computer systems throughout the company.
- Researching, purchasing, installing and maintaining NT/2000 Servers for use as mail servers, print servers, file servers and backup systems.
- Maintaining a network infrastructure with high-speed backbone and multiple external links including dial-in and VPN using Cisco Networking and Firewall products.
- IM/IS/IT for a complete Windows environment
- Integrated Windows NT/2000/2003 Servers throughout the MDSI network
- Costing and purchasing Desktop, Laptop and Server systems and Networking products.
- Managed the network topology for 500 plus PC and Laptop systems throughout the Company using Windows 89x/2000/XP.
- Maintain and troubleshoot PC's, Laptops and Servers.
- Imaging of systems for replication. System backups.
- Set up and deployment of VMWare virtual machine servers and instances.
- Designed Access databases for Purchasing, PC System Tracking, HR Resume Tracking, Tape Backup Tracking and Stock Option Tracking.
- Designed and maintained the MDSI Internet/Intranet.
- Configuration and management of Microsoft Exchange email Servers.
- Supplied training and assistance for MS Access and other MS Office Products
- Created documentation for many IT related situations

NATIONAL WINDOWS LTD., PORT KELLS

1994- 1995

- Consulted in the procurement of systems for setting up a Production Control Database System..
- Designed and implemented the Database System and provided training to staff.

LANSDOWNE GLASS LTD., RICHMOND

1993-1994

- Investigated and researched requirements for high end drafting equipment

LENHART INSURANCE BROKERS LTD., NANAIMO

1998 - 2018

- Installed and configured office PC's with specialized Insurance Industry software
- Configured TCP/IP network with Windows Server environment.
- Printer sharing between DOS based programs and Windows based programs.

EDUCATION

Northern Alberta Institute of Technology
Pre Technology Honours Certificate
Edmonton, Alberta, Canada

1988

CERTIFICATIONS

- Microsoft Core Technologies
- Microsoft NT4.0 Networking Essentials
- Administering Microsoft Windows NT 4.0 – 803B
- Internetworking with Microsoft TCP/IP on Microsoft Windows NT 4.0 – 688BCP
- Microsoft Exchange Server 5.5 Series Design and Implementation – 973C
- Microsoft Exchange Server 5.5 Series Concepts and Administration – 1026C
- Implementing Microsoft Windows 2000 Professional and Server – 2152BCP
- Microsoft Windows 2003 Server Network Infrastructure - 2277
- Cisco Systems Networking Products
- Hewlett Packard Certified Sales Training
- ITIL v3.0 Certification (Information Technology Infrastructure Libraries)